



CCTV Procedure



Policy Details

Person Responsible for this Policy
Policy Author
Date to Central Leadership
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Policy displayed on website

Angela Ransby
Natalie Quinton
December 2025
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YES

CEO Signature

Angela Ransby

Updates Made

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Section 1.4 updated

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1. Introduction

All Raedwald Trust (RT) Academies use closed circuit television (CCTV) images to reduce crime and monitor the school buildings in order to provide a safe and secure environment for pupils, staff and visitors, and to prevent the loss or damage to school property.

1.2 All RT CCTV systems comprise fixed cameras both internally and externally to provide coverage of the gates, doorways, corridors and outside areas across all RT sites. We have cameras in classrooms on the following sites; Alderwood, First Base Ipswich, First Base Bury, St Christophers and Assessment Centre.

1.3 RT CCTV systems have sound recording capability but this is disabled.

1.4 RT CCTV systems are owned by the Trust and operated by the trust IT network manager. Authorised personnel have access approved by the CEO. (Deputy CEO, CFO & Head Teachers of their academy have access).

List of Users

User	Role	Device
Angela Ransby	CEO	Laptop-1301
Lucy Collins	Deputy CEO	Laptop-1336
Natalie Quinton	CFO	Laptop-1511
Kirsty Osborne	Head Teacher	Laptop-0965
Tom Baker	Head Teacher	Desktop-0404
Lewis Dooley	IT Network Manager	Laptop-1059
Power Up IT	IT Consultants	

1.5 The precise location of RT CCTV systems in each of RT Academies can be provided by contacting the RT Chief Financial Officer: tbm@raedwaldtrust.org

1.6 Any changes to CCTV monitoring cameras and location and processes will be subject to consultation with the CEO and Chief Financial Officer.

1.7 The use of CCTV, and the associated images and any sound recordings, is covered by the Data Protection Act 2018. This procedure outlines the school's use of CCTV and how it complies with the Act.

1.8 All authorised operators and employees with access to images are aware of the procedures that need to be followed when accessing the recorded images. All operators are trained by Chief Financial Officer/Head Teacher in their responsibilities under the CCTV Code of Practice and data protection legislation. All employees are aware of the restrictions in relation to access to, and disclosure of, recorded images.

2. Statement of Intent

2.1 The Trust complies with Information Commissioner's Office (ICO) CCTV guidance to ensure it is used responsibly and safeguards both trust and confidence in its continued use. The guidance is published at:

[UK GDPR guidance and resources | ICO](#)

2.2 CCTV warning signs will be clearly and prominently displayed where CCTV cameras are deployed in and around the school site.

2.3 The planning and design has endeavoured to ensure that the Scheme will give maximum effectiveness and efficiency but it is not possible to guarantee that the system will cover or detect every single incident taking place in the areas of coverage.

3. Siting the Cameras

3.1 Cameras will be sited so they only capture images relevant to the purposes for which they are installed (described above) and care will be taken to ensure that reasonable privacy expectations are not violated. The Trust will ensure that the location of equipment is carefully considered to ensure that images captured comply with the Data Protection Act 2018.

3.2 The Trust will make every effort to position cameras so that their coverage is restricted to the school premises, which may include indoor and outdoor areas.

3.3 CCTV may be used in classrooms.

3.4 Members of staff should have access to details of where CCTV cameras are situated. The exception stated in the Code of Practice is if cameras are placed for the purpose of covert monitoring (see below).

4. Covert Monitoring

4.1 Raedwald Trust may in exceptional circumstances set up covert monitoring. For example:

- i) Where there is good cause to suspect that an illegal or unauthorised action(s), is taking place, or where there are grounds to suspect serious misconduct;
- ii) Where notifying the individuals about the monitoring would seriously prejudice the reason for making the recording.

4.2 In these circumstances authorisation must be obtained from the CEO.

4.3 Covert monitoring must cease following completion of an investigation.

4.4 Cameras sited for the purpose of covert monitoring will not be used in areas which are reasonably expected to be private, for example toilets.

5. Storage and Retention of CCTV images

5.1 Recorded data will not be retained for longer than is necessary, (up to a maximum of 30 days). While retained, the integrity of the recordings will be maintained to ensure their evidential value and to protect the rights of the people whose images have been recorded.

5.2 Any retained data will be stored securely on SharePoint and only accessible by CEO, CFO, Trust PA and IT Manager

6. Access to CCTV images

6.1 Access to recorded images will be restricted to those staff authorised to view them (identified members of Central Leadership and Head Teachers) and will not be made more widely available.

7. Subject Access Requests (SAR)

7.1 Individuals have the right to request access to CCTV footage relating to themselves under the UK General Data Protection Regulations. Please refer to our SAR procedures laid out on our website.

7.2 Individuals submitting requests for access will be asked to provide sufficient information to enable the footage relating to them to be identified. For example, date, time and location.

7.3 The Trust will respond to requests within one calendar month of receiving the written request.

7.4 The Trust reserves the right to refuse access to CCTV footage where this would prejudice the legal rights of other individuals or jeopardise an ongoing investigation.

8. Access to and Disclosure of Images to Third Parties

8.1 There will be no disclosure of recorded data to third parties other than to authorised personnel such as the Police and service providers to the school where these would reasonably need access to the data (e.g. investigators).

8.2 Requests can be made in any format to the Trust Business Manager, a link to the form can be found here [Make your subject access request | ICO](#)

8.3 The data may be used within the Trust's discipline and grievance procedures as required, and will be subject to the usual confidentiality requirements of those procedures.

9. Complaints

9.1 Complaints and enquiries about the operation of CCTV within Raedwald Trust should be directed to the Head Teacher/Chief Financial Officer in the first instance.

Further information on CCTV and its use is available from the following:

[UK GDPR guidance and resources | ICO](#)