

Privacy Notice for pupils

Raedwald Trust is the Data Controller for the use of personal data in this privacy notice

The categories of pupil information that we process include:

- personal identifiers and contacts (such as name, unique pupil number, contact details and address)
- characteristics (such as ethnicity, language, and free school meal eligibility)
- safeguarding information (such as court orders and professional involvement)
- special educational needs (including the needs and ranking)
- medical and administration (such as doctors information, child health, dental health, allergies, medication and dietary requirements)
- attendance (such as sessions attended, number of absences, absence reasons and any previous schools attended)
- assessment and attainment (such as key stage 1 and phonics results, post 16 courses enrolled for and any relevant results)
- behavioural information (such as exclusions and any relevant alternative provision put in place)
- Free school meal management
- Trips and activity information

Why we collect and use pupil information

The personal data collected is essential, for the school to fulfil their official functions and meet legal requirements.

We collect and use pupil information, for the following purposes:

- a) to support pupil learning
- b) to monitor and report on pupil attainment progress
- c) to provide appropriate pastoral care
- d) to assess the quality of our services
- e) to keep children safe (food allergies, or emergency contact details)
- f) to meet the statutory duties placed upon us by the Department for Education
- g) Get in touch with you and your parents when we need to

Our legal basis for using this data

We will only collect and use your information when the law allows us to. Most often, we will use your information where:

- ☐ We need to comply with the law
- ☐ We need to use it to carry out a task in the public interest (in order to provide you with an education)

Sometimes, we may also use your personal information where:

- ☐ You, or your parents/carers have given us permission to use it in a certain way
- ☐ We need to protect your interests (or someone else's interest)

Where we have got permission to use your data, you or your parents/carers may withdraw this at any time.

We will make this clear when we ask for permission, and explain how to go about withdrawing consent.

Some of the reasons listed above for collecting and using your information overlap, and there may be several grounds which mean we can use your data.

Collecting pupil information

We collect pupil information via many forms including but not limited to:

- registration documentation
- referral documentation
- CTF – common transfer file from previous schools
- Local authority

Pupil data is essential for the schools' operational use. Whilst the majority of pupil information you provide to us is mandatory, some of it requested on a voluntary basis. In order to comply with the data protection legislation, we will inform you at the point of collection, whether you are required to provide certain pupil information to us or if you have a choice in this and we will tell you what you need to do if you do not want to share this information with us.

Storing pupil data

We will keep personal information about you while you are a pupil at our Trust. We may also keep it after you have left the Trust, where we are required to by law. We have a document retention schedule which sets out how long we must keep information about pupils.

Who we share pupil information with

We do not share personal information about you with anyone outside the Trust without permission from you or your parents/carers, unless the law and our policies allow us to do so.

Where it is legally required, or necessary for another reason allowed under data protection law, we may share personal information about you with:

- ☐ The school where you are on role to collect information about you and tell them what you have learned
- ☐ Our local authority – to meet our legal duties to share certain information with it, such as concerns about pupils' safety
- ☐ The Department for Education (a government department)
- ☐ Your family and representatives
- ☐ Educators and examining bodies
- ☐ Our regulator (the organisation or “watchdog” that supervises us), Ofsted
- ☐ Suppliers and service providers – so that they can provide the services we have contracted them for
- ☐ Financial organisations
- ☐ Our auditors
- ☐ Survey and research organisations
- ☐ Health authorities
- ☐ Security organisations
- ☐ Health and social welfare organisations
- ☐ Professional advisers and consultants
- ☐ Charities and voluntary organisations
- ☐ Police forces, courts, tribunals
- ☐ Professional bodies

National Pupil Database

We are required to provide information about you to the Department for Education (a government department) as part of data collections such as the Trust census.

Some of this information is then stored in the National Pupil Database, which is managed by the Department for Education and provides evidence on how Trusts/schools are performing. This, in turn, supports research. The database is held electronically so it can easily be turned into statistics. The information it holds is collected securely from Trusts/schools, local authorities, exam boards and others. The Department for Education may share information from the database with other organisations which promote children's education or wellbeing in England. These organisations must agree to strict terms and conditions about how they will use your data. You can find more information about this on the Department for Education's webpage on how it collects and shares research data. You can also contact the Department for Education if you have any questions about the database.

Youth support services

Pupils aged 13+

Once our pupils reach the age of 13, we also pass pupil information to our local authority and / or provider of youth support services as they have responsibilities in relation to the education or training of 13-19 year olds under section 507B of the Education Act 1996.

This enables them to provide services as follows:

- youth support services
- careers advisers

A parent or guardian can object to any information in addition to their child's name, address and date of birth being passed to their local authority or provider of youth support services by informing us. This right is transferred to the child / pupil once they reach the age 16

Local Authorities

We may be required to share information about our pupils with the local authority to ensure that they can conduct their statutory duties under

- the Schools Admission Code, including conducting Fair Access Panels.

Requesting access to your personal data

Under GDPR, parents and pupils have the right to request access to information about them that we hold. To make a request for your personal information, or be given access to your child's educational record, contact Trusts Business Managers on tbm@raedwaldtrust.org

Depending on the lawful basis above, you may also have the right to:

- object to processing of personal data that is likely to cause, or is causing, damage or distress
- prevent processing for the purpose of direct marketing
- object to decisions being taken by automated means
- in certain circumstances, have inaccurate personal data rectified, blocked, erased or destroyed; and
- a right to seek redress, either through the ICO, or through the courts

Complaints

We take any complaints about how we collect and use your personal data very seriously, so please let us know if you think we've done something wrong.

You can make a complaint at any time by contacting our data protection officer.

You can also complain to the Information Commissioner's Office in one of the following ways:

- ☐ Report a concern online at <https://ico.org.uk/concerns/>
- ☐ Call 0303 123 1113
- ☐ Or write to: Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire, SK95AF

Your other rights over your data

You have other rights over how your personal data is used and kept safe, including the right to:

- ☐ Say that you don't want it to be used if this would cause, or is causing, harm or distress
- ☐ Stop it being used to send you marketing materials
- ☐ Say that you don't want it used to make automated decisions (decisions made by a computer or machine, rather than by a person)
- ☐ Have it corrected, deleted or destroyed if it is wrong, or restrict our use of it
- ☐ Claim compensation if the data protection rules are broken and this harms you in some way

Last updated

We may need to update this privacy notice periodically so we recommend that you revisit this information from time to time. This version was last updated on **20.10.2020**

Contact

If you would like to discuss anything in this privacy notice, please contact: our data protection officer via **Trust Business Managers at tbm@raedwaldtrust.org**

Sharing by the Department for Education

The law allows the Department to share pupils' personal data with certain third parties, including:

- schools
- local authorities
- researchers
- organisations connected with promoting the education or wellbeing of children in England
- other government departments and agencies
- organisations fighting or identifying crime

For more information about the Department's NPD data sharing process, please visit:

<https://www.gov.uk/data-protection-how-we-collect-and-share-research-data>

Organisations fighting or identifying crime may use their legal powers to contact DfE to request access to individual level information relevant to detecting that crime. Whilst numbers fluctuate slightly over time, DfE typically supplies data on around 600 pupils per year to the Home Office and roughly 1 per year to the Police.

For information about which organisations the Department has provided pupil information, (and for which project) or to access a monthly breakdown of data share volumes with Home Office and the Police please visit the following website: <https://www.gov.uk/government/publications/dfe-external-data-shares>

How to find out what personal information DfE hold about you

Under the terms of the Data Protection Act 2018, you are entitled to ask the Department:

- if they are processing your personal data
- for a description of the data they hold about you
- the reasons they're holding it and any recipient it may be disclosed to
- for a copy of your personal data and any details of its source

If you want to see the personal data held about you by the Department, you should make a 'subject access request'. Further information on how to do this can be found within the Department's personal information charter that is published at the address below: